Your name

Address line 1

Address line 2

Address line 3

Company X

Adress line 1

Address line 2

Address line 3

 Date: ….

Your unjustified claim – „Invoice no./customer no……“

Dear Sir or Madam,

In your letter dated .........................., you claim an amount of .......... and allege that I have entered into a subscription for Internet services. However, I have not concluded a contract with you.

You are obliged to provide evidence that the agreement has been concluded. This also applies with regard to the correct information in accordance with the legal provisions on distance selling and the compliance with your information obligations in accordance with § 312e BGB, respectively § 1 of the BGB-Info VO. You have not provided this proof.

As a purely precautionary measure, I declare with regard to the contract alleged by you the withdrawal in accordance with the regulations on distance contracts and I contest the declaration of intent by deceit. Also as a precautionary measure, I contest the declaration of intent I may have made on the grounds of error as to its content. In this respect, reference is made to the judgements of the OLG Frankfurt/M, Ref. 6 U 186/07 and 6 U 187/07.

I will therefore not comply with your request for payment and assume that the matter is now closed.

Furthermore, I request you to immediately delete the data you have stored about me.

You should refrain from further unjustified threats, in particular by referring to criminal proceedings, the registration of this disputed claim with Schufa or other such actions. I retain the right to take further legal measures.