



## YOUR RIGHT TO A BASIC BANK ACCOUNT

Under the EU Temporary Protection Directive, Ukrainian refugees fleeing the war are granted immediate protection across the EU, including a temporary legal residence permit.

Being a legal resident in the EU gives you among other benefits a right to a bank account with all basic features, free of charge or for a reasonable fee.

### WHAT CAN I DO WITH MY ACCOUNT?

- A basic bank account gives you access to the most common services you need in your daily life.
- You can deposit money in the bank and send money to other people online.
- You will also get a payment card to withdraw cash and make payments.

### HOW DO I OPEN MY ACCOUNT?

- To choose a bank, you can check websites comparing the fees that different banks charge for their services.
- Then, ask the bank to open a basic bank account. The bank will verify your identity and give you a document listing the possible fees you will be charged for using the account.
- Remember: the bank cannot refuse to open your basic bank account just because you are a refugee. They can refuse if you already have an account in the same country or if they suspect money laundering.

Video: [ВАШЕ ПРАВО НА ОСНОВНИЙ БАНКІВСЬКИЙ РАХУНОК - YouTube](#)