Your name

Your street

Your postal code and city

Your country

**ALIAZ Cooperation**  
street

Postal code and city

country

Date: ...........

**Client Number: .............**

**Disputed invoice/ Contract withdrawal**

Dear Sir or Madam,

To my surprise I received an invoice of.. €. Although I did visit your website, the price of the product was not clearly visible. In addition, it was not clearly indicated that a registration necessarily entails payment obligations.

In failing to comply with your duty to inform, as well as your obligation to clearly display a payment button - as stated in § 312 j BGB - no payment agreement was concluded.

In the event that you are able to prove the conclusion of a contract over …, I hereby declare my withdrawal from such a contract.

Furthermore, I contest the alleged contract on any legal reason.

I demand the invalidation of the invoice and a written statement on the matter within 14 days.

Sincerely,

Max Muster